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## FOR IMMEDIATE RELEASE

### **CSOS appeals to managing agents to ensure the registration of unregistered community schemes.**

The Community Schemes Ombud Service (CSOS) has initiated campaigns to encourage the registration of community schemes, such as residential estates and complexes, to comply with the CSOS Act. These initiatives aim to educate scheme executives and residents on their rights and responsibilities, while promoting good governance and regulatory adherence.

In terms of Regulation 18 (3) of the Community Schemes Ombud Service Act 09 of 2011 community schemes are obliged to register with the CSOS within 30 days of the coming into effect of the regulation or 30 days within the date of incorporation of a scheme.

The CSOS is aware that some community schemes are managed by managing agents and therefore appeals to managing agents to assist scheme executives to register their schemes on CSOS Connect.

Scheme registration is a mandatory legislative requirement, managing agents are therefore encouraged to assist community schemes with their legal obligations.

For registration enquiries please contact the following:

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**ENDS**

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